

STATE OF WEST VIRGINIA

OFFICE OF THE ATTORNEY GENERAL DARRELL V. McGraw, Jr.



Consumer Protection Division / Preneed Funeral Unit 1-800-368-8808 or 304-558-8986

http://www.wvago.us E-Mail: consumer@wvago.gov

PRENEED FUNERAL COMPLAINT QUESTIONNAIRE 1. PARTY COMPLAINING 2. COMPLAINT AGAINST Name: □ Mr. □ Mrs. □ Ms. Business Name: Address: Address: City: State: City: State: Zip Code: County: Zip Code: County: Home Telephone: Telephone: _____________________ Work Telephone: Name of person you dealt with: Cell Telephone: Title: _____ Email: Best time to contact me: 3. Date of Transaction or Occurrence: 4. Product or Service Involved: 5. Total Price or Monetary Value Involved: Loan 6. Terms of Payment: ☐ Cash Loan - Installment - Finance Company Name: ☐ Credit Card □ Installment ☐ Check Other_____ ☐ Yes ☐ No 7. Have you complained to the business?

8. Have you filed this complaint with any other agency or organization? \square Yes \square No

If Yes, date you complained: ______

PLEASE CONTINUE TO OTHER SIDE

What action was taken by the business: ____

	Consumer Protection Division
Return this form and copies of your papers to:	Office of the Attorney General
AGE	
SIGNATURE (Required)	DATE
I certify that all information on this form is true and accurate, a	nd that I have the legal authority to submit this clain
information about this matter, including account information, to	the Attorney General's Office.
I hereby authorize any party to whom the Attorney General dire	cts this complaint to release any and all
complained against. It may also be used to enforce applicable s	state laws.
The information you provide will be used in efforts to resolve yo	our problem and may be shared with the party
20. What do you feel would be a fair resolution of this matter??	
12. Please describe your complaint in detail. Use a separate sheet	or paper if necessary.
Other:	
10. Where did the purchase or transaction take place? □ Over the Te	□ At my Home □ At the Business lephone. □ By Mail □ No Transaction
	e?

Revised: August 11, 2005

Charleston, WV 25326-1789

PO Box 1789